UMTALI LTD

Complete IT Outsourcing & Supply
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Umtali Limited was formed to provide a complete, locally based, cost effective outsourced IT management and supply service to businesses in the Reading area. In pursuit of this goal Umtali Limited has teamed up with other companies each specialising in the provision of IT management, data backup and IT security services, as a result we can offer a locally based service, of cutting edge services. All the services are offered with a monthly subscription option thus removing the need for a large initial investment and aiding cash flow management.

Online Data Backup Services

Online backup services remove the requirement to purchase, install and manage onsite removable media such as tapes, CD's and DVD's, giving total piece of mind without the burden on your staff of media management and secure off-site storage of your vital business data.

Basic online backup service is intended for use, with small networks, single stand alone PC's and Notebook computers. With the latter it enables the backup to be kept upto date wherever a simple Internet connection is available, without the need to have VPN access to the base server.

The server backup service is used for larger server based applications and is capable of backing up applications, such as SQL servers, Exchange servers, Domino servers and Oracle, without the need to suspend the server during the backup. For added peace of mind a daily report can be sent to an email address.

Computers running operating systems other than Windows, such as Solaris, Novell, Linux and Unix, may also be backed up.

Remote Management Service

The Remote Management (RITM) service enables you to have ready access to skilled IT expertise without the costs associated with employing dedicated specialist IT staff. You are assured that your systems are being maintained so that you get the maximum return on your IT investment, with the knowledge that avoidable IT down incidents will be minimised. Should you encounter a problem then expert help is readily available at predetermined cost.

RITM is implemented by the installation of a small agent on each of the machines to be serviced. RITM can be tailored to give the required service level, ranging from just managing the essential patch management tasks, through the regular de-fragment and temp file clean up, to a complete management suite which monitors the log files and provides regular reporting. Additionally, secure remote access to the system, policy management and tracking of changes made to the systems can be provided. All the RITM give access to Help Desk support for the resolution of end user queries, via telephone or email, Should the user have existing Anti-Virus and Firewall these will be managed to ensure that they are operating at their optimum, though Kaspersky End point Security can be supplied. Additionally, users can be provided with remote access to their machines via a secure encrypted link, without the need to purchase and install additional software such as PC-Anywhere.

Security Services

Anti-Virus and Firewall products can be provided for all sizes of systems from a single computer to larger site wide networks. All the Anti-Virus and the smaller Firewall utilise the industry leading Kaspersky products. All the installed security are monitored as part of the RITM service.

Hardware and Software Supply

Umtali Ltd can advise on the most suitable IT infrastructure, then supply, configure and install the system if required, including arranging Broadband connection, where available.
For more information call Pete on 0118 9441111.